Look Up.
Challenge Poverty.

2017 ANNUAL REPORT
Episcopal Community Services challenges and reduces intergenerational poverty. We increase the ability of people to improve their lives and achieve economic independence. We call upon every person to participate in sustainable, positive change for our communities.
This past year will be remembered as a moment of transformation for Episcopal Community Services just as it will be for those we served.

A leading provider of social services in the Philadelphia region, ECS works with thousands of individuals and families each year to provide shelter and supportive housing, wellness, workforce development, and afterschool enrichment for children and youth.

While the programs and services for which we are known continued to expand, the agency gave great consideration to what our work could become in the future. We undertook the creation of a strategic plan and a once-in-a-generation examination of our impact. The result is a holistic, leading-edge approach to combat intergenerational poverty.

Revitalized by a new brand and this research-informed shift, ECS is positioned to build on our legacy of progress and compassion.

With the clarity that comes from a crisp vision, mission, and four core values, we measure our own success through our success in providing individuals and families with the tools and support they need to achieve their goals and obtain economic independence.

We believe that every individual has the courage, capacity, and will to define and achieve their measure of success and to help remove barriers for another in need. These beliefs are lived by our staff and board of trustees, by the participants in our programs, and by you, with your support as donors, volunteers, and advocates.

The year was a journey for us, one of reflection and refocus, just as it was for the individuals who came to ECS with the hopes of a better tomorrow. In the pages that follow, you will learn more about our journey and stories of theirs. Know that these transformations could not have happened without you.

The gospel calls for us to strive for justice and peace among all people, and respect the dignity of every human being. Together, we will answer this call and live into the mission given to us by our faith.

On behalf of the people we serve, thank you for your support, for your prayers, and for your love for your fellow man.

In faith,

David E. Griffith
Executive Director

L. Frederick Sutherland
President, Board of Trustees

To believe in the possibility of change is to believe in the possibility of people.
Change doesn’t happen overnight.

We know this to be true for ourselves and for the individuals and families we work with every day, week, and month of the year. They are on journeys to establish a life of self-sufficiency. Helping them get there requires patience and perseverance. It requires programs that work, targeted advocacy, high-quality operations, and data tracking. And it requires that we listen. Listening to our participants helps us better understand who they are, where they come from, and where they want to go. After all, they know better than we do what they need to make their dreams come true.

Look Up. Challenge Poverty., our new tagline, is a call to action for our partners, supporters, and participants, and a dedicated commitment to making change.
### Our Organization

- One brand new look and logo unveiled
- One comprehensive three-year strategic plan developed

### Housing

- 98% of families in permanent supportive housing maintained housing
- 113 families of mothers and children resided at St. Barnabas Mission Emergency Shelter
- 35 families transitioned into safe, stable homes of their own
- 120 new ECS families received supportive services at Mt. Vernon Manor in the Mantua Neighborhood of West Philadelphia

### Our Volunteers

- 3,828 hours given in time by generous volunteers
- 2,400 meals prepared by cook-off volunteers for frail seniors
- 26 volunteer-led community dinners served in Darby, PA
- 86 seniors paired with compassionate friends through Dolphin Companions and Communicare

### Health and Wellness

- 173,900 nutritious meals served agency-wide
- 8 health and wellness partnerships
- 136 health screenings provided for children and adults
- 30 senior facilities spanning the 5-county region hosted Dolphin Companions

### Parish Involvement

- 2,275 participants provided support through gift-in-kind contributions
- 66 partnering parishes across the diocese of Pennsylvania
- 518 backpacks filled for school children
- 84 spring cleaning baskets filled
- 873 gifts collected at Christmastime

### Youth and Workforce Development

- 85% rise alumni retained employment for 120 days after program graduation
- 100 paid summer internships city-wide, including workforce development training
- 194 new youth participants welcomed with the addition of two new out-of-school time (OST) afterschool program locations
- 30 OST family nights, where families bond with the afterschool community
- 47 employer partners providing participants with career opportunities and paid internships

### The Year in Review

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We believe that every individual has the courage, capacity, and will to define and achieve their measure of success, and to help remove barriers for another in need.

In one year’s time, we have seen wide-eyed teenagers blossom into young, talented professionals. We have witnessed homeless mothers get keys to their very first homes. Pairs of people, once strangers, have turned their friendships into family-like bonds. We have watched children who played on afterschool playgrounds return as responsible summer camp interns.

In a year of 2,000 people served, ahead are three stories that stand as a testament of the transformation and growth that we know people can achieve. With volunteers, stakeholders, supporters, and participants, every relationship at ECS is a true collaborative partnership. And the people in our programs remain our guiding light—leading the way with grit, tenacity, and heart.
Episcopal Community Services means something different to all who know the name.

Mothers experiencing homelessness know ECS as a safe haven where they and their children can rest and recharge at night. Residents just southwest of the city know it as the host of their favorite family activity, Darby Dinners, where a sense of community is served alongside nutritious meals twice a month. And parishes across the Diocese of Pennsylvania know ECS as a long-time partner in carrying out a common call to service.

The support of St. Thomas’ Church, Whitemarsh spans decades. In recent years, the church and its congregation have worked hand-in-hand with ECS to provide funds for youth programs and host celebrations like Harvest Fest and the Be An Angel Christmas Party.

Proceeds from their hugely-successful monthly rummage sale, The Barn’s Second Saturday Sale, have funded much of their charitable giving through the years. Hoping to deepen their impact, St. Thomas’ Outreach Committee recently reevaluated how it would disburse grants and decided to focus its giving through larger sums to carefully-selected missions.

Episcopal Community Services was awarded a three-year $100,000 grant to pilot a volunteer mentoring partnership that benefits youth in our workforce development programs.

“We knew that ECS would be a great partner because we had such a long history of [providing] activities like Be An Angel,” said John Kepner, parishioner of St. Thomas’ Church, long-standing ECS volunteer, former ECS board president, and husband to Mimi Kepner, also a former ECS board president. Kepner has championed the program with ECS staff since its early days.

“These kinds of programs are most impactful for helping others, and also most impactful for our parishioners—where they can be directly involved in hands-on activities. A mentoring program has all those ingredients: hands-on participation for parishioners [and] more impactful dollars to an organization that had proven over many, many years, its excellence in administrative capabilities and in helping those that need help,” Kepner added. Jahniya, who had participated in our youth and workforce development programs for three years, was someone looking for extra help.

Bright and hardworking, she first signed up for Seeing Youth Succeed (SYS) as a ninth grader, where on Saturday afternoons, 14 through 18-year-olds hone their soft professional skills and begin of individual participants placed in jobs retain employment one year later.

96%
St. Thomas’ Church awarded ECS a three-year $100,000 grant to pilot the volunteer mentoring program.

$100K

More than 100 paid internships were provided, giving young adults real life experiences that support personal growth and professional development.

“IT’S IMPORTANT TO HAVE THOSE KINDS OF PEOPLE AROUND YOU AS AN EXAMPLE … TO KEEP ON GOING.”

Jahniya was a high school senior at the time the mentor program was launching. About to begin the daunting college application process, she was unsure of where to start.

“In my school, we had college counselors, but there were so many of us [students]. They didn’t have one-on-one time for everybody,” she said. “So I thought it would be best if I had a mentor that was only about me—that I’d be the only person they had to worry about.”

ECS also recruited qualified mentees from the RISE Initiative, SYS’ counterpart program where young adults up to age 30 work on the basics of getting a job, such as building a resume, creating and submitting a job application, interviewing, and networking.

Research proves that having, or not having, the proper social supports affect one’s wellbeing. Some RISE participants may not have the strongest family networks, nor are they necessarily connected to people who share their goals, like earning a college degree or meaningful, long-term employment.

“The intention was to introduce RISE mentees to a new network of people who have accomplished similar goals. It’s important to have those kinds of people around you as an example … to keep on going,” said Arley Styer, MSS, MLSP, chief of programs, who created and expanded the workforce development programming over the past four years.

Ten mentors from St. Thomas’ and 10 mentees from SYS and RISE were identified to test the new program. After intensive training, government clearances, and time with staff, St. Thomas’ parishioners were on their way to make a difference in the lives of the young people they would come to know.

Jahniya was connected to her mentor, Ms. Kelly, a financial professional, who helped Jahniya navigate her way through the college application and financial aid processes.

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“IF I HADN’T HAD HER, MY PROCESS WOULD HAVE BEEN A LOT MORE STRESSFUL THAN IT ALREADY WAS,” JAHNIYA SAID. “MS. KELLY WAS MY MENTOR, BUT SHE WAS ALSO LIKE A FRIEND OR PARENT AT THE SAME TIME BECAUSE SHE GAVE ME RESPONSIBILITY. SHE REALLY LOOKED OUT FOR ME.”

In the coming year, ECS and St. Thomas’ will begin the second cohort of the pilot. New mentors and mentees are being added, and the work of expanding the mentor opportunity to others will begin, thus expanding the collective impact that is possible when we work together.

Whatever comes to mind when you hear the name, ECS represents one community with one common purpose. For individuals who want to help make the world a better place, ECS provides opportunities to volunteer time and expertise and continues to be a trusted cause in which to invest. For Jahniya and other motivated young people, ECS is a great coach—a place that will come to mind when asked who their favorite teacher was growing up.
We call upon every person to participate in sustainable, positive change for our communities.
In addition to its emergency and permanent housing solutions, ECS offers supportive services for more than 120 low-income families living in subsidized housing complexes in the Mantua neighborhood of West Philadelphia.

After years of trauma and unstable housing, Shanelle has found her way home.

Last year, she was accepted into ECS’ permanent supportive housing program, and today, she and her daughters live comfortably. Shanelle looks back fondly on her childhood. Her mother was a single parent and provided a comfortable life for Shanelle and her four siblings. Not once did they go to bed hungry or have to worry about the gas or electricity being shut off. Sure, she may have been stricter than other moms in the neighborhood, but Shanelle, a mother now herself, understands why. “Our father wasn’t really there, so she worked [extra hard] to take care of us. Whatever she did, she did for her kids,” Shanelle said with admiration and a bit of remorse.

Shanelle was only 20 when her mother died. Unable to afford to stay in their childhood home, the close-knit siblings moved in with their grandmother for a couple of years until she, too, passed away. Shanelle was a single mother of two young girls. With nowhere to go, she stayed with friends before deciding to find a shelter for her family. “I just didn’t want to sleep on anybody’s couch with two kids,” she said. “I was like ‘No, this is not the way.’ [Shelter] was hard. You don’t want to put your kids through that … I didn’t have to go through that.”

Since transitioning out of shelter and into our supportive housing program, Shanelle has been paired with a trusted case manager, is offered life-skills workshops, health assessments, and employment support. With her case manager’s assistance, Shanelle is seeking family therapy to ensure her daughters process the significant transitions they have experienced.

“Motherhood is tough. I learn every day. I don’t have the answers for everything,” she said “but [I ask] ‘what can we do to make things better?’” Shanelle has been working toward earning her GED and has her sights set on college to become a social worker. In five years, she plans to be a full-time social worker and first-time homeowner, possibly down South—“somewhere to start over … [with] more job opportunities and a better living for my girls,” she said.

She stays humble and reminds herself that the assistance she receives from ECS is temporary—a stepping stone leading her to a life of self-sufficiency. “I’m blessed. I really am,” Shanelle added. “People helped me get here … and after what I’ve gone through, I want to give back.”

The number of families from St. Barnabas Mission Emergency Shelter placed into safe, stable housing.

35
Through the eyes of a kid, the Out of School Time (OST) program may seem like all fun and games, but in the communities where it’s offered, OST is known to be much more.

OST is an afterschool program that exposes youth to academic enrichment and 21st Century skills. This year, ECS expanded its OST offerings to Thomas K. Finletter Academics Plus School in North Philadelphia and Add B Anderson School in West Philadelphia. Tamir’s school is one of the program’s newest locations.

Tamir is an imaginative kid, and even at his young age, he shows a lot of integrity. When greeted by an adult, he is respectful and gives a handshake firmer than most people double his size.

The soon-to-be fourth grader is excited to join bigger and, according to him, better, activities, like the Boyz 2 Men Club that provides support to young boys during their formative years.

At home, Tamir is one of four children ages six through 16—with Tamir and two of his siblings enrolled in OST. When asked about how the program has been helpful to his family, Tamir is quick to answer with, “My mom can have a break!”

Recognizing that his parents are busy with work and maintaining a home, Tamir helps with household chores to lighten their load.

“I’m the one [kid] who cleans and makes their bed!” he said beaming.

His dutiful disposition is exemplified at OST, too, in activities that mold participants into leaders. On monthly Family Nights, he reliably shows up early to help prepare and stays late to clean up with staff.

“I just like to be helpful,” he added.

Tamir’s favorite and best subject in school is math, but he has struggled with literacy coursework in the past. Through camp-assigned journaling projects and supervised computer lab time with literacy software, his competency scores have skyrocketed. He even enjoys reading on his own now.

During the homework help hour at OST, Tamir is able to demonstrate his book-smarts and leadership skills. He takes pride in how quickly he finishes his assignments and is often found helping his classmates complete theirs.

The OST program continues to grow. We are preparing to expand to serving 1,000 students at six schools in the year to come. And we are sure that we’ll see more students like Tamir: smart and engaged, preparing to become the leaders of tomorrow.

Located just a few blocks away from St. Barnabas Mission, mothers from the shelter have recently benefited from the OST programming offered to their children at Anderson Elementary.

More than 600 elementary and middle school participants throughout the region.
ECS draws strength from its commitment to fiscal responsibility. It’s the bedrock upon which we can improve programming and increase the scale of our impact.

**102%**

**WITH YOUR SUPPORT, WE EXCEEDED OUR FUNDRAISING GOAL**

ECS’ Endowment covers all overhead and administrative costs and was built by the generosity of generations of Episcopalians throughout the diocese.
WE ARE GRATEFUL FOR YOUR SUPPORT

In the 2017 fiscal year, our supporters remained faithful partners in our ability to change lives.

The generosity of individuals, parishes, foundations, and corporations represents a shared commitment to challenge and reduce intergenerational poverty. We are tremendously grateful to have your support in this common work and are energized by the momentum we continue to build together. On behalf of staff, the board of trustees, and those we serve, thank you.

“May the Lord now show you kindness and faithfulness, and I too will show you the same favor because you have done this.” (2 Samuel 2:6)

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OUR TEAM

Dignity. Justice. Community. Impact. Each of us brings these core values into our work. We mirror these commitments at every level in the organization, be it through program design, inclusion and advocacy, talent development, or agency leadership.

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“... let us love, not in word or speech, but in truth and action.” (1 John 3:18)